

# RAY

## RISK ANALYSIS FOR YOUR SAFETY

A triage tool for immediate safeguarding in domestic abuse situations

### About Us

RAY is a digital triage application designed to help professionals assess domestic abuse risk and initiate safety planning, without requiring specialist training.

Developed using insights from the DASH Risk Assessment, RAY simplifies complex processes into a guided, user-friendly experience that supports survivors from the moment of disclosure.



**RAY empowers professionals across all sectors to make informed decisions, collaborate effectively, and drive meaningful impact.**

### Why Choose RAY?



#### Respond with Confidence

Act quickly and confidently at the point of disclosure



#### Confident Support for All

Provide meaningful support even without specialist training.



#### Fast, Appropriate Help

Ensure survivors receive timely, appropriate help.



#### Simplify Safeguarding

Reduce barriers to safeguarding and referral.



Suite 187, 80 Churchill Square Kings Hill, Kent ME19 4YU



0203 872 8069



[claire.j.field@vivi plu.co.uk](mailto:claire.j.field@vivi plu.co.uk)

A photograph of four diverse women of various ages and ethnicities smiling at the camera. They are wearing professional attire. A large pink rectangular box is overlaid on the left side of the image, containing the text "EXPERT GUIDANCE. ANYTIME, EVERY TIME".

# EXPERT GUIDANCE. ANYTIME, EVERY TIME

## Confidence in Every Case. Expert Support, Every Hour

Empower your team with 24/7 expert support in using the RAY tool.

Our Premium Support Model ensures assessors have continuous access to specialist advice, helping them navigate complex cases with confidence and deliver safe, effective services.

Premium Support offers 24/7 expert guidance for assessors, including case reviews and risk interpretation.

A circular inset image showing a young child with curly hair sitting on the floor and hugging a large brown teddy bear.

## Services Included

### Respond with Confidence



Immediate access to domestic abuse specialists for technical guidance and professional consultation.

### Specialist Case Support



Get help with in-depth case reviews, safety planning, and interpreting risk indicators, directly from experienced trainers.

### Professional Only Service



Designed exclusively for assessors use. While survivors may contribute indirectly via assessors, this service is not intended for direct survivor engagement.